

Rebookers Cashback Offer

Terms and Conditions

This promotion is managed and operated by DIGS Student Accommodation and applies to the 2024/2025 academic year.

- The cashback offer is only valid for returning customers (Rebooker) who make a booking with DIGS Student Accommodation for September 2024 for a 44-week tenancy or more.
- A Rebooker is defined as an individual who has previously or currently resides with DIGS Student Accommodation and completes a new booking directly with DIGS for the 2024/2025 academic year.
- The Cashback offer is only valid when the Rebooker applies between 20th November 2023 and 26th November 2023 (midnight).
- The Cashback amount is £600 for DIGS Storthes Hall Park and DIGS The Pinnacles only and £300 for DIGS Chambers 51. The Cashback will be made in the form of a refund in-line with the payment schedule.
- Customers with termly instalments payment plan, will receive three refund instalments following receipt of each of the termly instalment payments. (£200 for DIGS Storthes Hall Park and DIGS The Pinnacles and £100 for DIGS Chambers 51).
- International customers who pay in two instalments will receive two equal refund instalments following receipt of each of the two payments.
- Customers who pay their rent in advance in full will receive the Cashback in one lump sum.
- Customers with a custom payment plan will receive the Cashback instalment once we have received a payment equivalent to the termly instalment.
- The customer must have completed their booking with DIGS and must have checked into the accommodation.
- Once the customer has checked into the accommodation and their rent payment has cleared, an email will be sent with information on how to update their bank details. The refund will be issued within up to 4 weeks of the date that the rent payment was made, providing that the refund details have been updated.
- This offer is non-transferable to other customers and does not apply to any Tenancy/Licence Re-let.
- If the customer requests to be released from the Tenancy/Licence agreement and the request has been granted, we reserve the right to withdraw this Cashback offer and/or deduct the value of any Cashback payment received from any Tenancy/Licence Release related refund.

The customer will not eligible for this offer if:

- The customer has booked accommodation through Sheffield Hallam University (applies to DIGS The Pinnacles only).
- The customer has outstanding rent with DIGS following the collection of any of the instalments due for 2023/2024 or 2024/2025.
- The customer has booked a room with DIGS for a duration of less than 44 weeks.

The offer is subject to availability, and we reserve the right to withdraw, modify or substitute the offer for another with different terms at any time and without notice during this promotion