

Rebooker VIP Free Cancellation

Terms and Conditions

This promotion is managed and operated by DIGS Student Accommodation and applies to the 2024/2025 academic year.

- The Rebookers Free Cancellation offer is only valid for returning customers (Rebooker) who make a booking with DIGS Student Accommodation for September 2024 for a 44-week tenancy or more.
- A Rebooker is defined as an individual who has previously or currently resides with DIGS Student Accommodation and completes a new booking directly with DIGS for the 2024/2025 academic year.
- The Free Cancellation offer is only valid when the Rebooker applies between 20th November 2023 and 29th November 2023 (midnight). If the booking was made outside of these dates, then this offer does not apply.
- If you have booked as a rebooker under these conditions and would like to cancel your contract at any time up to the 9th June 2024, DIGS will waive the £50 cancellation fee charge.
- This offer only applies for Storthes Hall Park students and does not apply to any of our other DIGS sites.
- This offer is non-transferable to other customers and does not apply to any Tenancy/Licence Re-let.
- When applying for cancellation of your contract under these conditions, you will be expected to follow the company cancellation request process.
- Any cancellation requests made after 9th June 2024 will be subject to the standard company cancellation policy outlined within your contract.

The customer will not be eligible for this offer if:

- The customer has booked accommodation outside of the VIP rebooking week (20th November 2023 and 29th November 2023 (midnight)).
- The customer is a new student.
- The customer has booked a room with DIGS for a duration of less than 44 weeks.
- The customer is not a Storthes Hall Park student.

The offer is subject to availability, and we reserve the right to withdraw, modify or substitute the offer for another with different terms at any time and without notice during this promotion.