

# DIGS Covid Booking Pledge

## Terms and Conditions

### Travel Restrictions

- Students who have applied to attend a University or a Higher Education Establishment for entry in September 2021/22, in any of the cities in which DIGS operates, will be eligible to be released from the Licence/Tenancy Agreement, if as a result of the Government imposed travel restrictions, they are prevented from travelling to or within the UK to take up their place at their First Choice university.
- Students who have applied to attend a University or Higher Education Establishment for entry in September 2021/22, in any of the cities in which DIGS operates, will be eligible to put back the start date of their Licence/Tenancy Agreement to the Saturday before the travel restrictions are lifted if, as a result of the Government lifting travel restrictions, they are able to travel to or within the UK to take up their place at their First Choice university.

For example, if the start date of your teaching is changed to 10 November 2021 your new tenancy start date will be 6 November 2021, and you will not be liable for any accommodation fees from your original tenancy start date to 5 November 2021 inclusive.

### University Course Delayed

- Students who have applied to attend a University or a Higher Education Establishment for entry in September 2021/22, in any of the cities in which DIGS operates, will be eligible to put back the start date of their Licence/Tenancy Agreement to the Saturday before their course starts if, your University changes the official start date of your course to a later date.

For example, if the start date of your university course is changed to 10 November 2021 your new tenancy start date will be 6 November 2021, and you will not be liable for any accommodation fees from your original tenancy start date to 5 November 2021 inclusive.

### University Course Cancelled

- Students who have applied to attend a University or a Higher Education Establishment for entry in September 2021/22, in any of the cities in which DIGS operates, will be eligible to be released from the Licence/Tenancy Agreement if their First Choice university course is no longer running for September 2021.

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### Important information

- If a student falls under any of the categories above, they will be required to update us on their circumstances and provide official evidence from either their First Choice university or the relevant travel authorities, no later than 6pm, seven days prior to your Licence/Tenancy Agreement start date.
- Evidence can be emailed to [support@digstudent.co.uk](mailto:support@digstudent.co.uk) or posted to Covid Booking Pledge, The Hub, Storthes Hall Park, Kirkburton, Huddersfield, HD8 0WA.
- All students who fail to provide the required official evidence by the stated cut-off date and in accordance with the conditions set out above will be bound by the terms and conditions and cancellation policy set out in the Licence/Tenancy Agreement.
- All students released under the Covid Booking Pledge are entitled to a refund of the Security Deposit.
- If you do not qualify for the Covid Booking Pledge you will be bound by the terms and conditions and cancellation policy set out in the Licence/Tenancy Agreement.
- New and returning students are eligible to receive this offer. The offer will be available until all rooms which are subject to this offer have been booked or until DIGS confirms that the offer is no longer available, whichever is earlier.
- Subject to rooms being available, students will automatically become eligible for this offer if they are applying for university entry for September 2021.
- DIGS Student reserves the right to remove or change this promotional offer at any time.