

This is your place.

The DIGS Experience

Our key aim is to enhance the student experience. Your accommodation is a key factor in the student experience be it because it's your first time away from home or it's where friendships for life are formed. Our focus is on enhancing your student experience by providing the following:

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Your Place

Unparalleled service and facilities on your door step
All repairs made safe within 24 hours
Providing a variety of spaces:
A space to socialise, study, relax, shop
Regular social activities

Your Voice

Opportunity for feedback in person or online
Social Media interaction: Facebook/Twitter/You Tube

Your Safety & Support

Site staff available 24 hours a day
Secure rooms and apartments
CCTV

Your Information

Regular news to students and guarantors via our blog
Regularly updated notice boards
A variety of ways to speak to us: in person, on the phone or online

Your Staff

Welcoming, polite and professional
Open door policy

Your Expectations

Listening to your complaints or concerns
Handling issues in a professional and timely manner

Your Community

Strong ties with the SU, Student Support and the university itself
Provide a series of events and activities to help you meet your fellow residents
An exclusive privilege card: providing regular discounts from local businesses

Your Money

An easy online booking system and hassle free direct debits
Rent installments that coincide with loan dates and amounts
Incentives for booking early or rebooking for a 2nd or 3rd year

Your Part

This is your neighbourhood so keep it cool
Respect and courtesy for fellow residents and our staff
Maintain the safety of the site by being vigilant
Report any problems, no matter how seemingly insignificant
Pay your rent on time and let us know if you might have difficulty
Tell us what we do right and what we could do better.

